

VINCCI  CARE

VINCCI HOTELES TAKES CARE OF YOU

[vincihoteles](https://www.vincihoteles.com)

HEALTH COVER DURING YOUR STAY

Vincci Hoteles has joined forces with Quirónsalud, a leading hospital group in Spain, to offer health cover to its guests at all Group accommodation in the country. It thus becomes one of the few Spanish hotel chains to offer this type of assistance free-of-charge throughout an entire stay at its hotels in Spain.

The agreement with Quirónsalud reflects a deep commitment by Vincci Hoteles to the well-being of its guests, which is embodied in its unique VINCCI CARE label, which has a single message: "Vincci Hoteles takes care of you". This label encompasses all the measures that the hotel chain had already developed and implemented during its nineteen years of history relating to hygiene and cleaning, safety and control at hotels, work scheduling, the food & beverage service, sustainability, social commitment, technology and guest well-being; and all those that have been implemented recently to respond to the current situation, with the aim of providing maximum trustworthiness.

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HOSPITALITY FOR VINCCI HOTELES



BENEFITS

- ✓ In-person and online medical care as a "gift" from the Vincci Hotel group to its guests.
- ✓ Ambulance transfer if required.
- ✓ No cost for the customer.
- ✓ Premium admission process.
- ✓ No language barriers.
- ✓ Insurance company paperwork managed.

GOALS

- ✓ Provide medical care for the customer as a sign of safety and trust.
- ✓ Develop a new "customer experience" concept; providing peace of mind for the Vincci Hoteles guest.

01

HEALTH CARE PROCESS

- ✓ The leading hospital group in Spain and Europe, with more than 50 hospitals and 80 medical centres, and a prestigious medical directory.
- ✓ It offers a complete medical service in Spanish hospitals, through the G24 multilingual call centre. 24/7.
- ✓ It simplifies the admission process, removing language barriers and dealing with paperwork for patient insurance, therefore providing a quick and high-quality service to the Patient.

1.

Calls taken at the multilingual call centre 24/7

+ 34 901 123 456

2.

The medical services are informed to provide assistance in the shortest possible time (in person or online)

3.

After the in-person medical visit, G24 manages the paperwork.

4.

If the Patient needs it, they will be transported by ambulance and personally received at the hospital's emergency department with a premium service.

02

WHO IS QUIRÓNSALUD?

- ✓ Quirónsalud is the leading hospital group in Spain and, following the merger with Fresenius (Helios), the largest hospital group in Europe.
- ✓ It has more than 60 years of experience in personal health care and well-being.
- ✓ It has all the medical specialities to offer comprehensive care to each patient.
- ✓ Its national network comprises more than 100 hospitals, institutes and medical centres spread across 13 Spanish autonomous communities. Internationally, it operates in Dubai, Lisbon, Colombia and Peru. The Helios Group has 113 hospitals throughout Germany.
- ✓ A large team made up of more than 40,000 professionals.
- ✓ They have the most advanced medical technology.

03

MAP OF HOTELS AND HOSPITALS



In addition, they currently have a large network of hospitals in other countries:
5 in Colombia, 1 in Peru, 1 in Dubai and a fertility clinic in Lisbon.

04